

Frequently Asked Questions

What will Parent Portal allow me to see from home?

You will be able to see your child's grades, attendance, Fees, and discipline entries.

What grades will I be able to see?

Grades will go back to the beginning of the year.

Why can't I log in?

More than likely, if it is not a technical issue, it may mean you have not entered your username and password correctly.

Will I still get a "regular" report card from my child's school?

Yes. Parent Portal is not designed to replace report cards. It will, however, enhance the grade reporting offered to parents by including more detailed information for parents.

How do I log on?

Go to <http://pschool.burke.k12.ga.us/guardian> to login with the username and password given to you at your child's school.

May I change my Parent Portal username and password?

Yes.

What if I lose my password?

*If your password is lost or misplaced, please visit your child's school. Please note that login and password information **will NOT be given out over the telephone or email.***

What if I want others to have access to my child's grades (grandparents, aunt/uncle)?

*If you want others to have access to your child's grades via the internet/Parent Portal, then you will need to simply provide them with the login & password that was provided to you. You will be assigned one password and one login for all children that live in your home. **It will be the responsibility of each parent/guardian to distribute (or not distribute) this login/password as they see fit.***

Can I set something up to automatically e-mail me my child's grades?

Yes. Go to Email Notification to select what notifications you would like to see. For more information, see the PowerSchool Parent User Guide at www.burke.k12.ga.us.

May I or my child request classes using the Parent Portal?

That feature is not available at this time.

I don't understand the grades that have been entered and I have questions. Who do I contact?

Contact your child's teacher. You can email your child's teacher by clicking on the teacher's name.

What if I don't have a computer at home?

Parent Portal can be accessed anywhere there is internet access. Computers are available to the public at no charge at the Burke County Library.

I know that my child had a test at 10 a.m. today, and it's now 1:30 p.m., but I still can't see his/her grade. Why not?

It is important to understand that any grade or attendance information will only be available after it has been entered by the staff members at the school. If you have questions about particular grades or attendance items, please contact your child's teacher.